

Kay van Dijk

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Profile

Creative technologist and Mendix-certified developer with a multidisciplinary background in videography, audio-visual technology, and technical support.

Over 5 years of experience working at the intersection of creativity and technology — from delivering high-quality video and photography projects to resolving complex client infrastructure issues. Certified as a Mendix Rapid Developer and passionate about building intuitive, applications that solve real-world problems. Adept at managing both creative production pipelines and technical product lifecycles, with strong communication and client collaboration skills.

Highlights:

- Delivered full-cycle photo/video production services under Kayorama, including editing, sound design, and post-production
- Provided technical support for VPS and cloud infrastructure at TransIP
- Strong foundation in visual storytelling, problem solving, and application development
- Mendix Rapid Developer Certification with interest in agile product teams and end-user-focused apps

Work Experience

04/2020 – 11/2022

LEIDEN, SOUTH HOLLAND, NETHERLANDS

Account Manager TransIP / team.blue

- Managed a diverse portfolio of clients, delivering tailored solutions across domains, VPS, and cloud hosting services
- Acted as the strategic link between customers and internal technical teams, supporting custom infrastructure needs
- Contributed to customer happiness and growth, maintaining high client retention and satisfaction levels

09/2017 – 04/2020

Support Hero VPS TransIP / team.blue

- Resolved technical issues for VPS and hosting clients
- Provided expert guidance on Linux & Windows server environments (Apache, MySQL, DNS, FTP) via SSH and control panels
- Educated users on server deployment and performance management, improving product adoption and user autonomy
- Partnered with developers and engineers on escalated cases requiring in-depth system troubleshooting

02/2015 – 07/2017 VOORBURG

Verkoop Albert Heijn

- Supported daily operations, customer service, and inventory in a fast-paced retail environment
- Maintained accuracy and speed, fostering a positive customer experience

12/2013 – 01/2015 DEN HAAG

Door to Door Sales Agent Streetwise Fundraising

- Raised monthly donations for multiple charitable organizations through direct outreach
- Achieved personal performance targets consistently through honest & personal communication

Work Experience

01/2023 – PRESENT

Audio Visual Technician Kayorama

- Set up, tested, and operated audiovisual systems for live events, ensuring flawless technical execution
- Filmed and edited high-quality video content using Adobe Premiere and DaVinci Resolve
- Delivered photography and photo-editing services, enhancing images with Lightroom and Photoshop
- Managed full project cycle from client consultation to final delivery, honing technical and client communication skills

Certificates

📅 08/2025

Java Foundations Professional Certificate

JetBrains

<https://www.linkedin.com/in/kayorama>

📅 07/2025

Rapid Developer Certification

Mendix

95323

📅 08/2025

Ubuntu Linux Professional Certificate

Canonical

<https://www.linkedin.com/in/kayorama>

📅 08/2025

Agile Project Management Professional Certificate

Atlassian

<https://www.linkedin.com/in/kayorama>

📅 08/2025

Azure AI Essentials Professional Certificate

Microsoft

<https://www.linkedin.com/in/kayorama>

Hobbies



Traveling the world



Tinkering with tech



Creating music



Skateboarding



King of the kitchen



Going to the gym